

Terms and Conditions

(please note that a month = a calendar month)

- Upon confirmation 1 week cooling off period
- 1 month security deposit due within 1 week of confirmation to secure the accommodation
- Bookings of less than 4 months - full payment due 7 days prior to arrival
- Bookings of 4 months or more - payments due monthly in advance
- UK Guarantor required.

Cancellations –

- Bookings of less than 4 months – refund will only be given if AES is able to re-let the bed space
- Bookings of more than 4 months – after 4 months occupation either party reserves the right to terminate the agreement by giving 1 months' notice. .

We also have a Covid 19 cancellation policy in place –

COVID-19 Cancellation Policy:

Due to these uncertain times, you may have some concerns about what will happen if you are unable to start your term at University, so to put your mind at ease we have the following assurances:

1. If the course start date is delayed as a result of Covid-19, we will amend your start date accordingly, and only ask for payment from the start of the new scheduled term, i.e. you will only pay for your tenancy from the month when your University commences it's teaching- upon seeing the appropriate documentation from the University.
2. If you are unable to obtain the necessary Visa in order to study in the UK, we'll cancel or postpone your booking- upon seeing the appropriate documentation.
3. If Government travel restrictions are in place that prevent you from travelling to the UK, please provide us with the necessary evidence and we will cancel your booking immediately.
4. If there is a travel ban either in the student's country of origin, or in the UK, preventing students from entering the UK we will delay the tenancy start date until the end of the travel ban. The student will only be liable for the rent from this new start date.